

Public Libraries Working Group Meeting

9am Monday 25 June 2018
State Library of Western Australia – Board Room

ATTENDEES

Margaret Allen	Chief Executive Officer, SLWA (Chair)
Jodie Holbrook	Director Local Government Policy & Engagement, Department of Local Government, Sport and Cultural Industries
Ms Alison Oliver	PLWA Representative
Ricky Burges	Chief Executive Officer, WALGA
Anne Banks-McAllister	Library Board of WA Representative
Kirstie Davis	Policy Manager Community WALGA
Ms Sue North	Public Library Strategy Manager, SLWA (Secretariat)

APOLOGIES

There were no apologies.

MINUTES

1. Welcome

The Chair welcomed attendees to the meeting.

2. Minutes of the Previous Meeting

Resolution

The draft Minutes of the meeting of 21 May were endorsed unchanged.

3. Matters Arising

3.1 Public Libraries Strategy Status Report

- As agreed at the PLWG meeting of 21 May, work has focused on progressing priorities two and three – New Model to support public library service delivery in WA and a New Model to support regional and remote public library services. Sue North provided an update on this as per **Attachment 1**.

- Consultation findings will go to the July meetings of WALGA State Council and the Library Board of WA for endorsement as planned.
- Margaret Allen confirmed that Rob Leicester, Manager Core Programs, Industry and Economic Development, Department of Primary Industries and Regional Development, would attend the meeting at 10am to discuss the potential for a closer alignment between CRCs and libraries.
- Jodie Holbrook suggested keeping a watching brief on work being done with Culture Counts by the National Local Government Cultural Development Forum.
- Anne Banks-McAllister suggested looking at local government tiers to inform work to establish a 'tiered model' for public library services and asked about costs of providing library services in small communities.

Action

- **Anne Banks-McAllister to send Sue North details of local government tiers.**
- **Sue North to work on estimating costs of library services in small local governments.**

4. Opportunities for closer alignment with CRCs

Ricky Burges left the meeting at 10am. Rob Leicester joined the meeting at 10.05am.

- Rob Leicester provided an overview of changes to CRC service delivery agreements.
- Funding for the CRC program will be reduced from \$13 to \$8 million per annum from July 2019.
- DPIRD is finalising an options paper for the Minister.
- A two tiered system will be introduced with CRCs in Tier 1 receiving \$70k annually and those in Tier 2 receiving \$50k.
- There will be a small amount of additional funding for networking and training to support the operations of CRCs.

- DPIRD is keen to encourage localised service models with minimal generic requirements and reporting.
- CRCs will be seeking additional streams of potential income.
- State Government departments are likely to be asked to consider service delivery models to see where CRCs can contribute to delivering services, for example, video conferencing is a service that offers alternatives for departments in reaching communities.
- Anne Banks-McAllister asked about potential to consider new governance structures to provide more flexible service models, for example, a regional subsidiaries model once the local government regulations are reviewed. The NEWROC Group of local governments in the wheatbelt is one group that could potentially be interested in this. Anne highlighted the work done, also in the wheatbelt, to provide a new governance structure for child care centres, which are now coordinated from Narrogin with services provided in smaller communities. This is based on the model used by Lady Gowrie Tasmania.
- Kirstie Davis shared the work being done by 10 local governments that are currently running their CRCs to map services and technology infrastructure so that they can be promoted and sustainability can be encouraged.
- It was agreed that PLWG members would continue to have discussions with stakeholders to identify opportunities for a closer alignment between CRCs and libraries.

Actions

- **Anne Banks McAllister to talk to Caroline Robinson.**
- **Kirstie Davis to send Sue North list of local governments that currently run CRCs (complete and included in Attachment 2).**
- **Jodie Holbrook to get a status report on the regional subsidiaries work.**

4. Communication to Stakeholders

Once endorsed by PLWG, minutes are now available on the SLWA website.

<http://www.slwa.wa.gov.au/about-us/corporate/wa-public-libraries-strategy>

Key messages from the meeting for communication to stakeholders are:

- Work is progressing to investigate options for a tiered model for public library services in WA.
- Consultation has commenced with regional and remote local governments and libraries on their needs for a new model to support library services.

5. Next Meeting: Monday 23rd July at 9am at SLWA Board Room

Attachment 1

WA Public Libraries Strategy Status Report to PLWG June 2018

Strategy/Priority	
Public Libraries Strategy – overarching project	
<ul style="list-style-type: none"> Papers prepared for July meeting of Library Board to endorse Consultation Report Discussions with state/territory libraries in Queensland, SA and NT to arrange forum to discuss common public libraries issues including the implementation of Guidelines, Standards and Outcome Measures. Endorsed PLWG minutes available on SLWA website. 	
1	Governance
1.1	Repeal the Library Board (Registered Public Libraries) Regulations 1985
1.2	Establish a Library Board sub-committee for governance and strategic oversight of Western Australian public libraries
1.3	Consider the adoption of ALIA Guidelines, Standards and Outcome Measures
1.4	Develop new legislation that is reflective of contemporary public library services in WA
2	New Model to support public library service delivery in WA
2.1	Implement a multi-tiered support model determined by the ability to meet agreed criteria for service provision and population growth
2.2	Introduce a system for the allocation of annual State Government Funding
2.3	Develop an accountable and robust reporting framework for expenditure of allocated funds
2.4	Investigate ways in which to foster innovation and experimentation in public libraries through the introduction of a competitive innovation grants system, using the available annual State Government funding allocation.
<ul style="list-style-type: none"> Project Brief prepared Research into potential criteria for tiers and mapping of potential tiers with LGs. Fact finding on transfer of ownership of stock issues – issues paper prepared for Treasury meeting. Discussion paper will be prepared for the next PLWG meeting. 	
3	New Model to support regional and remote public library services
3.1	Develop a new support model and an
<ul style="list-style-type: none"> Project brief prepared 	

	accountable reporting framework for regional and remote public libraries	<ul style="list-style-type: none"> • Mapping of CRCs and libraries completed • Met with DPIRD to discuss opportunities for closer alignment with CRCs – organised follow-up meeting with PLWG for 25/6 • Commenced consultation to establish needs of local governments in supporting regional and remote library services.
3.2	Realign public library regional boundaries with WA Regional Development boundaries	
3.3	Contribute to a broader strategy to strengthen partnerships and collaboration between libraries, local government and the WA CRC network, business and not-for-profit organisations in the regions.	
4	Single access card system	
4.1	Investigate further the proposed options for the single access card system and shared LMS to determine the best value ROI	
4.2	Develop a business case for a single access card system and shared LMS	
5	Public Value	
5.1	Consider the adoption of ALIA's Guidelines, Standards and Outcome Measures	<ul style="list-style-type: none"> • Mapping of use of Culture Counts • Met with Culture Counts re potential Library Outcomes Evaluation Pilot.
5.2	Investigate the feasibility of a State-wide subscription to Culture Counts	
5.3	Develop a State-wide marketing campaign	

Attachment 2: Local Government Run Community Resource Centres

Shire operated CRC	Shire location
Coolgardie Community Resource Centre	Coolgardie
Corrigin Community Resource Centre	Corrigin
Gascoyne Junction Community Resource Centre	Upper Gascoyne
Kambalda Community Resource Centre	Coolgardie
Laverton Community Resource Centre	Laverton
Leonora Community Resource Centre	Leonora
Menzies Community Resource Centre	Menzies
Norseman Community Resource Centre	Dundas
Southern Cross Community Resource Centre	Yilgarn
Wongan Hills Community Resource Centre	Wongan Ballidu
Kulin Community Resource Centre	Kulin
Wandering Community Resource Centre	Wandering

Library and CRC are not collocated

Library and CRC are collocated